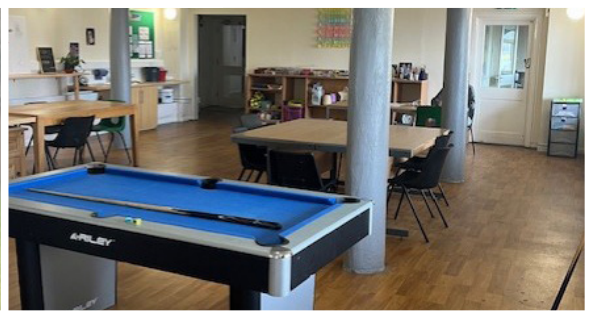




QUEENS COURT OAK UNIT

487/489 Abergele Road
Colwyn Bay
LL29 9AE








Oak Unit is a Registered Residential assessment & rehabilitation unit for people with mental health issues and complex needs.

Support is provided to encourage independence & relapse intervention strategies with rehabilitative support focused on the outcomes of the Mental Health Recovery Star.

Encouraging inclusion in the local community, Oak is a welcoming, supportive and stimulating residential service ready to welcome new people and support them in leading an independent life.

BEING ACTIVE IN YOUR COMMUNITY

-  Located near to plenty of shops including supermarkets such as Aldi and Asda and local high street shops such as Boots.
-  GP Medical Centre is just 7 minutes away and an 18-minute journey to Llandudno Hospital.
-  A wide selection of fast food, restaurants and pubs nearby - just a short walking distance away.
-  Colwyn Bay Train Station is a five-minute car journey away.
-  Local bus routes throughout the town with connecting links to Liverpool, Llandudno and other parts of Wales.

The Oak Unit in Queens Court is close to the community Centre and activities of Old Colwyn. The local Welsh Mountain Zoo, Conwy Castle and Colwyn Bay promenade. Colwyn Market also has a monthly Artisan Market. There are many gardens and local nature reserves nearby.

We have a therapeutic room where people can come together to socialize, play pool/darts, knit, learn sign language, arts & crafts and much much more! We run different themed events for people to get involved in if they choose to.

People also have access to a large garden area with decking providing seating, a BBQ and garden games that everyone enjoys when the weather is nice.

FEEDBACK ABOUT THE SERVICE...

“Can I thank you and the staff of Queens Court for your support and guidance you have provided to G. His stay with you has been very beneficial and it is good to see his progress”.

Health Professional

“People are proud of how much they have achieved and know they have plans in place to progress further. They value the choice and control they have in the home and feel respected and listened to.”

CIW Inspector

WHY POTENS?

We remain committed to **'Supporting your Choice'**

We have over 30 years' experience of delivering specialist community, residential, supported living, respite, educational and day opportunities services for children and adults with learning disabilities, autism, mental health and complex needs.

4 REASONS TO CHOOSE POTENS

TRUST

Ensure that all communications are truthful, understandable to those it affects and maintains the relationship of reliability.

POSITIVE REGARD

Recognising and respecting the differences that every individual brings, both good and bad, and making the necessary adjustments to assist individuals to positively grow.

SHARED LEARNING

An undertaking to: the sharing of knowledge, skills, attitudes and understanding which would ensure that any activity that will be undertaken, will be done to the best of our collective abilities.

EQUALITY

Treating everyone differently in order to afford them the same opportunities. Through personalisation, empowering individuals to make choices and overcome obstacles.

WE SUPPORT A RANGE OF INDIVIDUALS:

- Complex Mental Health
- Historic alcohol & Substance misuse
- Male and Female
- Aged 18+ (including over 65)

KEY FEATURES



Individual rooms and Flat options



Neutral personal rooms, personalisation.



Enclosed rear paved area.



Communal areas with space for activities.



Residential provision.



Short walk from local amenities.



Beautiful scenery and near the beach.

To learn more about independent living at Oak or make a referral or arrange a visit by contacting our manager:

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01492 516732

OR

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