

Larwood House is a Registered Residential Care Home for up to 9 adults with a learning disability and complex needs.

The service compises of a fully accessible bungalow design with gardens and patio area located in Kirkby in Ashfield.

Taking a person centred approach, support is organised to focus on agreed outcomes, with individual packages of support facilitating access to, and inclusion within their community.

WHAT OUR CQC REPORT SAYS...



SAFE

People were protected from the risk of abuse or harm. Staff understood their responsibilities to protect people from abuse or harm and there were policies in place to support this, including a whistleblowing policy. Staff told us they knew how to report any concerns they had and how to escalate them if necessary.

CARING

People were cared for by staff who were kind and compassionate. People told us they enjoyed living at Larwood House. One person said, "I love it here" and another said, "The staff are nice to me". We saw positive and respectful interactions between staff and people, we saw them chatting and laughing together.

EFFECTIVE

The provider had an induction process in place for new staff as part of the development of their caring role. This was aligned to the Care Certificate. This showed the provider recognised the need to ensure staff had the necessary training and skills to meet people's needs.

RESPONSIVE

Staff promoted people's rights and adapted support to make sure everyone had a voice and was treated equally. One staff member told us "We treat people as individuals, they have rights and their own opinions, and it's important that they contribute to discussions about things that affect them."

WELL-LED

We received positive feedback from external services and practitioners. For example, a social worker told us that staff worked with them to plan a smooth transfer for a person moving to Larwood House. They also commented on the positive communication they had with staff.

WHY POTENS?

We remain committed to 'Supporting your Choice'

We have over 35 years' experience of delivering specialist community, residential, supported living, respite, educational and day opportunities services for children and adults with learning disabilities, autism, mental health and complex needs.

REASONS TO CHOOSE POTENS

Our values are (STEP):

SHARED LEARNING

We will build and share our knowledge, skills, attitudes and understanding so that everything we do is to the best of our combined abilities.

TRUST

We will make sure we are reliable by communicating in a truthful and easy-to- understand way.

EQUALITY

We will treat people as individuals and give them the same opportunities. Through personalisation, we will empower people to make choices and overcome obstacles.

POSITIVE REGARD

We will recognise and respect that everyone is different. We will adapt our support so people can positively grow.

BEING ACTIVE IN YOUR COMMUNITY



There are supermarkets nearby including Aldi and Co-op



Kirkby in Ashfield has a GP surgery, NHS dentist and Opticians



Shops, cafés & local amenities are located nearby



There is good access to trains with regular local and national services to Nottingham.



There's a bus stop within a short walk, with regular routes into Nottingham and Derby.

Visit Nottingham:

Nottingham Castle, Museum and Art Gallery, Green's Windmill and Science Centre, ice skating at Motorpoint Arena, Nottingham Playhouse Theatre, and Victoria and Broadmarsh shopping centres.

Visit Mansfield:

Mansfield Museum, Four Seasons Shopping Centre, St Peter's Retail Park , Mansfield Superbowl and Odeon Cinema

What Happens Next?

To learn more about living at Larwood House, to make a referral or arrange a visit please contact:

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