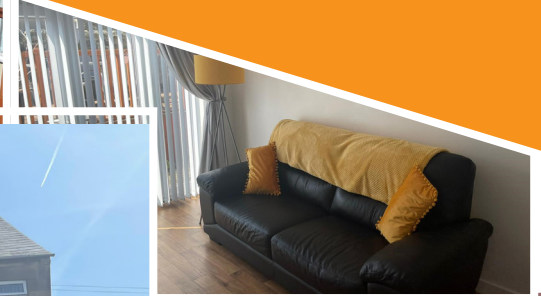




# DALE HOUSE






*DIPTON  
DURHAM*



**Dale House** is a welcoming, supportive and stimulating supported living service ready to welcome new people and support them in leading an independent life.

We support up to 9 individuals in a spacious semi-detached house. There is plenty of communal areas to socialise including a kitchen, lounge/dining room, activity room and 3 shared bathrooms. People also have access to a large garden area with decking providing seating, a BBQ and garden games which everyone enjoys when the weather is nice.

# BEING ACTIVE IN YOUR COMMUNITY

-  We're spoilt for choice with supermarkets – Asda, Aldi, Iceland, and Morrisons, are all close by.
-  GP practice is just across the road, and there is a Dentist in the nearby village Stanley, just a short drive away.
-  Local shops and restaurants including chip shop, Italian, cafés and a host of takeaways.
-  The nearest train station is a 15 minute drive away in Chester-le-Street: regular services to Newcastle, Darlington & Prudhoe.
-  A bus stop right outside the door with access to Durham, Consett, and Newcastle-upon-Tyne.

**Individuals here enjoy Arts and Crafts, Jigsaws, trips to South Shields and Blackpool, singing/dancing, having time with their families, Movie/Takeaway nights, and just a good natter around the table enjoying brew and a biscuit!**

**Dipton Village is a rural village with shops, pubs, takeaways and a post office. Stanley is the nearest town and has high street shops and banks, a library and Civic Hall Stanley performing arts theatre. Nearby Newcastle-upon-Tyne offers more extensive amenities including Eldon Square Shopping Centre, Newcastle Castle, the Discovery Museum, Life Science Centre, Victoria Tunnel Tours, Great North Museum, Baltic Centre for Contemporary Art, several theatres and cinemas.**

## FEEDBACK ABOUT THE SERVICE

**“ I have no concerns at all. The carers treat her like one of their own family; they are superb I could not fault them. ”**

*Relative*

**“ I feel safe and secure living here, I know that the staff are always around to make sure I'm ok ”**

*Person Supported*

**“ I think the home is very pleasant, it's nice and bright and a real home to me ”**

*Person Supported*

## WHY POTENS?

We remain committed to **'Supporting your Choice'**

We have over 30 years' experience of delivering specialist community, residential, supported living, respite, educational and day opportunities services for children and adults with learning disabilities, autism, mental health and complex needs.

# 4 REASONS TO CHOOSE POTENS

## TRUST

Ensure that all communications are truthful, understandable to those it affects and maintains the relationship of reliability.

## POSITIVE REGARD

Recognising and respecting the differences that every individual brings, both good and bad, and making the necessary adjustments to assist individuals to positively grow.

## SHARED LEARNING

An undertaking to: the sharing of knowledge, skills, attitudes and understanding which would ensure that any activity that will be undertaken, will be done to the best of our collective abilities.

## EQUALITY

Treating everyone differently in order to afford them the same opportunities. Through personalisation, empowering individuals to make choices and overcome obstacles.



## WE SUPPORT A RANGE OF INDIVIDUALS:

- Learning Disabilities
- Autism Spectrum Disorders
- Male and Female
- Aged 18+ (including over 65)

## KEY FEATURES

-  **9 single bedrooms over 3 floors**
-  **Neutral rooms to encourage personalization**
-  **Enclosed rear paved area**
-  **Communal areas with space for activities**
-  **Communal kitchen**
-  **Short walk from local amenities**
-  **Excellent local transport networks**

## What Happens Next?

It all starts with an informal chat with one of our managers. They will build an understanding of an individual's needs and preferences, making sure the service is right for them.

To learn more about living at Dale House, to make a referral or arrange a visit contact our manager:

**KELLY SANDERS**

*Registered Manager*

kelly.sanders@potens-uk.com  
07936937033

[www.potens-uk.com](http://www.potens-uk.com)



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**Potens**  
supporting YOUR choice  
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