

HEATHFIELD GARDENS

163-165 HIGH STREET, TIBSHELF,
ALFERTON, DERBYSHIRE



Registered Residential Care Home for up to 11 adults with a learning disability, autism and complex needs.



A large property with excellent facilities, located in Tibshelf village in East Derbyshire.



Taking a person centred approach, support is organised to focus on agreed outcomes.



Well trained and value driven staff team that support an effective communication system and purposeful pathway.



Individual packages of support facilitating access to, and inclusion within their community.



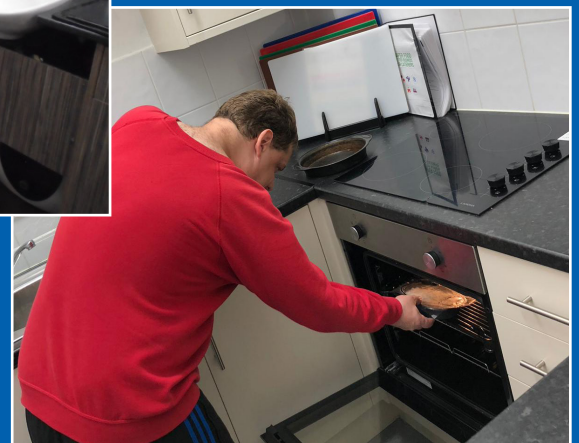
The service offers people with high support needs an individualised package of care and support in a stable environment, to build confidence, develop daily living skills and support to achieve outcomes.

Support is delivered by a skilled staff team with a minimum of NVQ level 2; learning disability & positive behavioural support accreditation; and training & guidance from our Behavioural Support & Therapy team.

Working with Nottinghamshire Council, Nottingham City Council, Derbyshire County Council and Derby City Council.

BENEFITS OF LIVING AT HEATHFIELD GARDENS

- Positive environment
- Promoting independence and choice
- Skilled and well trained staff
- Community involvement
- Personalised support
- Person Centred
- Active Support
- Individual goals and outcomes



Inspected and rated

Good



WHAT OUR CQC REPORT SAYS

SAFE

One relative told us they felt their relation was safe with the staff that supported them and said, "I am very happy with the support my relative gets. The staff are very good and when we take out they are always happy to go back home; which I think is a good indicator that they like being there."

CARING

People told us they liked the staff. Once person said, "The staff are very nice." Another person said, "The staff are my friends." We saw a positive and caring approach was provided by the staff team that enabled people to live a fulfilling life. For example, we saw staff supporting people with their planned activities and sitting chatting with them.

EFFECTIVE

When people moved into the home they were supported to do this in a way that met their individual needs. For example, transitional visits were arranged to enable the person to meet other people living at the home and for the other people to get to know them.

RESPONSIVE

A key worker system was in place (...) manager told us, "(...) We have used photos of all the staff to support people in making their decision." People were able to tell us who their chosen key worker was.

WELL-LED

"People's relatives felt the home was managed well. The relative we spoke with told us, "The manager is very good and manages the home really well. They are very open with us about everything and have said to call them if we have any concerns."

About Potens

Potens provides a range of services for adults and children with learning disabilities, mental health diagnosis and acquired brain injury; including those on the autistic spectrum and those with Korsakoffs Syndrome.

Service types include residential care homes; single and multiple occupancy supported living; domiciliary care services, respite and short-breaks and day opportunities nationally.

Our service are regulated by the Care Quality Commission (CQC; the Care and Social Services Inspectorate for Wales (CSSIW); or the Regulation and Quality Improvement Agency (RQIA) in Northern Ireland.

Regulators carry out inspections to ensure we comply with their regulations and provide high quality care and support to each person.



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