

## Our Values are.....

**Trust:** Ensuring that all communications are truthful, understandable to those it affects and maintains the relationship of reliability.

**Positive Regard:** Recognising and respecting the differences that every individual brings, both good and bad, and making the necessary adjustments to assist individuals to positively grow.

**Shared learning:** Sharing knowledge, skills, attitudes and understanding whilst ensuring that any activity is done to the best of our collective abilities.

**Equality:** Treating everyone differently in order to afford them the same opportunities.



## Welcome to Dorset Domiciliary Care Agency

We are delighted to be able to offer a much needed domiciliary service to Dorset and the surrounding areas. I have the pleasure of working with a great team of positive and enthusiastic staff who pride themselves on offering the highest possible care and support in a fun and creative way.

We are a skilled team, many of whom have supported children, young people and adults with learning disabilities, autism and associated conditions for many years. We work in local communities so that the people we support can remain close to their families, engage and be valued members of society and remain in school and college so that their social, education and employment potential is achieved.

We believe on building on strengths and find creative ways in overcoming barriers so that achievement is maximised. People thrive when they join us!

**Elisa Willcox**  
Registered Manager

## Enquiring about our service?

- Give us a call or send us an email and the Registered Manager will tell you all about the service.

We can then arrange a meeting so you can ask questions.

- If you are interested we will ask you to complete a referral form.
- We will then work with the parents, social worker and the person to do a full assessment to make sure our service is appropriate for the person.
- We will write to the social worker/ nominated person confirming the offer of a placement.
- We will all work together to support a smooth transition.

## Opportunities for Success

A Person centred approach is the key and creating services based on interests and preferences helps to achieve outcomes from a needs point of view. The more motivated a person is, the more likely they will succeed in their chosen lives. Our key objectives focus on:

- Health & Well-being
- Independence
- Environment & Lifestyle
- Equal opportunities
- Recreation & Leisure
- Occupation – Education & Employment
- Keeping Yourself Safe

## Our Service Offer

We have a diverse range of services to offer people and there is something for everyone:

- Outreach and domiciliary support
- Supported Living
- Holiday Clubs
- After School Clubs
- Support in Schools & Colleges
- Independence in Travel
- Supported Employment

## Our staff

We expect high standards and positive values and attitudes from our staff. Our continuous professional training programme means that people are supported safely with a focus on nurturing their talents and independence.

We regularly monitor competence and promote a culture of learning and self reflection. To be the best we can be requires us to challenge ourselves in everything that we do.

**Contact us at: Dorset Domiciliary Care Agency, 11H Pear Tree Business Park, Ferndown Industrial Estate, Wimborne, BH21 7PT.  
Tel: 01202 875 404, or 07973935542 or via email to [elisa.willcox@potens-uk.com](mailto:elisa.willcox@potens-uk.com)**