









Orme House is a residential home based on the Orme overlooking the heart of Llandudno. Our aim is to help people regain a meaningful and satisfying life.

-  We deliver a 24/7 residential services for adults over the age of 18 with severe/enduring and/or acute mental illness. They may also have a learning, sensory or physical disability.
-  We are committed to ensuring quality outcomes for each person, focusing on recovery and pathways to independent community living.
-  We support people in managing a range of issues including their finances, diet & nutrition, positive social inclusion and daily living skills.
-  We are in the process of developing the National Outcomes Framework which will tie in with the CIW Quality of Care Review Report.
-  We encourage a recovery and re-enablement model of support - taking an individualised approach with the aim being to achieve what the person themselves would see as regaining a meaningful life, with staff on hand to facilitate this.
-  We see social inclusion as an integral part of people's recovery and encourage community participation in as many opportunities as possible.
-  The approach used by staff is person centred with the service user driving the level of support as much as possible.
-  We encourage the help and support of families, friends and professionals in the recovery of the individual.



Success story and achieved outcomes for type of provision...

KL moved into Orme House from a medium secure hospital where he had been for 9 years. He had very clear goals of what he wanted to achieve in order to continue his recovery.

KL began to get driving lessons and studied hard for his theory test. He passed his theory test and then continued with his driving lessons until he felt confident to book his practical test. KL had some anxiety in the build up to the day but spoke with staff who reassured him and he is proud to say he passed!

KL then saved up so that he could buy himself a car with the plan to drive himself home to see his parents regularly. KL got permission to have overnight stays with his family and now frequently drives himself home at weekends with visit leave increasing to a week at a time.

OUTCOME: KL is now ready for the next step of independence and has enrolled onto an IT course to enable him to learn new skills in preparation for employment. KL is also in the process of finding a flat within Llandudno so that he can move on from Orme House and begin the next chapter of his life and recovery journey.

CONTACT THE TEAM TODAY

TEL: 01492 877024

EMAIL: natalie.toner@potens-uk.com