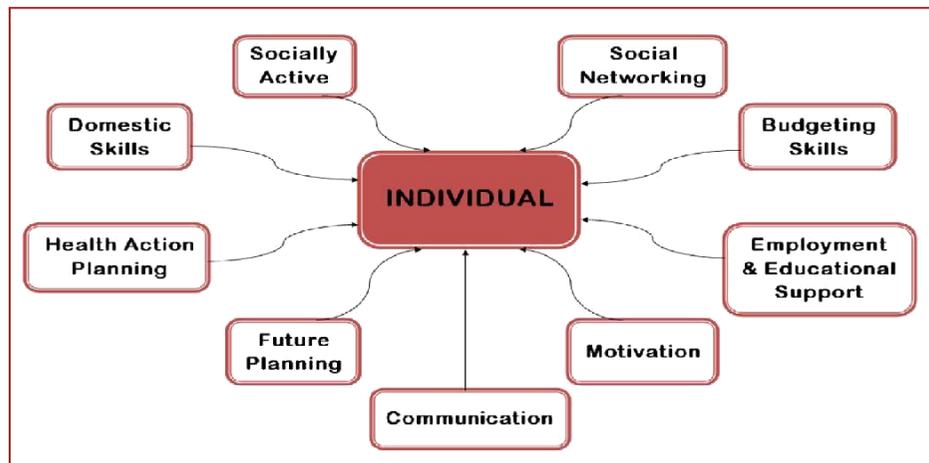


## Opportunities to improve life skills

Within the house, individuals benefit from outcome focused support as outlined below:



Glenhaven offers a thorough assessment to build a person centred approach to an individual's care & support package.

The service is skilled in enabling individuals and encouraging involvement in Llandudno's community activities and resources.

Please contact the Manager at

### Glenhaven

5 Clarence Road

Llandudno, LL30 1BX

Tel: **01492 879016**

Email: [glenhaven@potens-uk.com](mailto:glenhaven@potens-uk.com)



Potens currently provides a range of services for adults with learning disabilities including those on the autistic spectrum and/or mental health needs plus Korsakoffs Syndrome including residential care homes; single and multi occupancy supported living/domiciliary care services and day opportunities throughout England, North Wales and Northern Ireland.

[www.potens-uk.com](http://www.potens-uk.com)



## Glenhaven

- Registered Residential home for people with learning disabilities and complex needs
- Provides accommodation and support for seven people
- Encourages a homely environment, with a variety of facilities
- Takes a person centred approach, encouraging independence and focused on outcomes for each individual
- Supports effective communication & activities of daily living
- Facilitates access to local community activities

Glenhaven is close to the town centre and community activities of Llandudno. The service offers people with high support needs a package which includes individualised support & care, in a stable environment, aiding activities of daily living.



The skilled staff team benefit from training and guidance from Potens Behavioural Support & Therapy Team, accessing solutions to communication issues, daily living difficulties and any behaviour that challenges.

### Facilities at Glenhaven

**Large Victorian** terraced house

**7 Single** rooms over 3 floors

**Space** in each room for individual sleeping and living  
**Neutral** personal rooms to encourage personalisation

**Variety** of communal rooms, bathrooms, lounge, dining room & kitchen

**Small** front garden & patio area at the rear of the house

